

	GROUP	MODEL			
VOLUME	Campaign	Sorento			
3					
J	NUMBER	DATE			
	041	December 2004			

# TECHNICAL SERVICE BULLETIN

SUBJECT:

SORENTO DIGITAL CLOCK LOSING TIME

This bulletin provides information relating to replacement of the digital clock assembly. Some 2005 Sorento owners may complain of the clock losing time, the affected production range is from 9/3/04 - 12/17/04. The internal clock logic has been upgraded to prevent this from occurring.

Note: For customer satisfaction, please replace all clocks for dealer stock vehicles within the affected production range.



Please order the clock assembly on an as needed basis. This part number is not eligible for parts return and initial orders will be limited depending upon parts availability.

File Under: Campaign

Circulate To: X General Manager X Service Manager X Parts Manager

|X| Service Advisor(s) |X| Technician(s) | X| Body Shop Manager | X| Fleet Repair

SUBJECT:

## SORENTO DIGITAL CLOCK LOSING TIME

## **REMOVAL PROCEDURE:**

1. Carefully insert a small screwdriver tip into the end of the center vent assembly as shown. Carefully pull back until the retaining clip disengages.



2. Remove the left and right center fascia panels as shown.



3. Remove four (4) screws on each side of the audio fascia panel.



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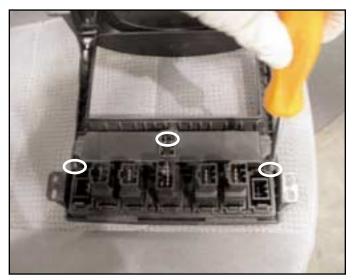
### SUBJECT:

# SORENTO DIGITAL CLOCK LOSING TIME

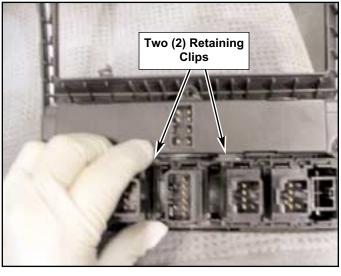
4. Disconnect the electrical connectors from the fascia panel.



5. Remove three (3) screws from the clock assembly.



6. Release two (2) retaining clips and remove the clock from the fascia panel.



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SUBJECT:

## SORENTO DIGITAL CLOCK LOSING TIME

#### INSTALLATION PROCEDURE:

- 1. Clip the clock assembly onto the fascia panel. Make sure that the clock is flush with the front of the fascia panel.
- 2. Install three (3) retaining screws for the clock assembly.
- 3. Connect electrical connectors to the fascia panel. Most electrical connectors are color coded to the sticker on the switch.



Be careful when connecting the connectors as they can be connected to the wrong switch. Ensure that the connectors are reconnected to their proper locations.

- 4. Install audio fascia panel, install eight (8) retaining screws and clip the side fascia panels into place.
- 5. Set the clock to current time.

## AFFECTED PRODUCTION RANGE:

2005 Sorento vehicles with production dates between 9/3/04 - 12/17/04.

Note: Contact your DPSM for a listing of affected VINs.

## PART NUMBER INFORMATION:

Description	P/N	
Digital Clock	94500 3E300	

### WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	Cond. Code	Cause Code	Repair Description	Labor OP Code	Time	Related Parts	Qty.
R	94500 3E300	1	N63	C61	R&R Clock Assembly	04S044R0	0.3	N/A	0

